



THE ARCHER

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Thank you to The Bald Faced Stag for providing us with a meeting place.

THE ARCHER team wishes to thank all the generous people who give up their spare time, in all weather, to deliver the paper for us.

If you have a story for us, please contact us at the above address. Comments to THE ARCHER may be published unless clearly marked 'Not for publication' within the text.

Copy deadlines – **July:** 14 June, **August:** 12 July, **September:** 16 August

USEFUL TELEPHONE NUMBERS

Councils

Barnet Council:

Admin/Town Hall	020 8359 2000
Council Tax	020 8359 2608
Recycling & refuse	020 8359 4600
Primary Care Trust	020 8201 4700
Benefits Agency	020 8258 6500
Employment Service	020 8258 3900
Haringey Council	020 8489 0000

Leisure

Alexandra Palace	020 8365 2121
East Finchley Library	020 8359 3815
Muswell Hill Odeon	0870 505 0007
Phoenix Cinema	020 8444 6789
Warner Cinema	020 8446 9933

Transport

Nat. Rail Enquiries	0845 7484950
City Airport	020 7646 0088
London Transport	020 7222 1234
National Express	08705 808080
Heathrow Airport	0870 000 0123

Hospitals

Barnet General	0845 111 4000
Coppetts Wood	020 8883 9792
Finchley Memorial	020 8349 7500
Oak Lane Clinic	020 8349 7000
Royal Free	020 7794 0500
St Luke's	020 8219 1800
Whittington	020 7272 3070

Health Advice

AIDSline	020 8363 2141
Alcoholics Anonymous	0845 7697555
Barndoc	0300 033 3777
Barnet MENCAP	020 8203 6688
Cancer Support	020 8202 2211
Drinkline	0800 917 8282
Drugs Helpline	0800 776600
MIND	020 8343 5700
NHS Direct	0845 4647

OAPs' Advice

Age UK	020 820 35040
Contact (N2)	020 8432 1415

Crime

Emergency	999
Barnet Police	101
CrimeStoppers	0800 555111
Victim Support	0845 303 0900
East Finchley Safer	
Neighbourhood Team	020 7161 9014

Help & Advice

Advice Barnet Project	0844 826 9336
CAB Money Advice	020 8201 7727
Carers' Line	020 8343 9698
Childline	0800 1111
Disability Info Service	020 8446 6935
Gingerbread	020 8445 4227
National Debt Line	0808 808 4000
NSPCC	0800 800500
Rape & Sexual Abuse	020 8683 3300
Relate	020 8447 8101
RSPCA Inspector	0300 1234 999
RSPCA animal clinic	020 8365 3910
Samaritans	08457 909090
Refuge Crisis Line	0870 599 5443

Extra officers for Safer Neighbourhood police team

By Janet Maitland

The Mayor of London's four-year policing plan aims to make neighbourhood policing "the foundation of policing in London" and will have a big impact on our local Safer Neighbourhood Team (SNT).

The team is currently made up of just one police constable and five Police Community Support Officers (PCSOs) but from June an extra five to seven police constables will be drafted in.

"The policing plan is good news for local residents," said Sergeant Matt Cleve, who leads the SNT. "The new officers will be dealing with a lot of the high volume crimes like theft and common assault. This means that if a local resident is a victim of this sort of crime, one of the new constables will lead the investigation."

Gains and losses

The policing plan is not uncontroversial. Sixty three of the 136 police front counters in London will be closed and new 'contact points' created. Each borough will have one contact point open every day for 24 hours. There will also be 94 points across London, opening a minimum of three days a week. It is not yet clear where the Barnet points will be other than at Colindale and Barnet police stations.

East Finchley will also be losing some of its five PCSOs as well as gaining police constables. But Sergeant Cleve is confi-

dent that this is a long way off.

"The number of PCSOs won't go down any time soon. And the extra police constables will certainly be patrolling the streets of East Finchley, as well as investigating local crimes," he said. "The policing plan also guarantees that a minimum number of SNT officers will always be available on each ward."

At present, all five PCSOs can be called away to deal with urgent crime issues in another part of the borough, sometimes at the same time as Sergeant Cleve and the police constables are also elsewhere dealing with police work. But the policing plan carries a promise from the Metropolitan Police Commissioner that one dedicated police constable and one dedicated PCSO must stay in each ward.

The Safer Neighbourhood Team office is at 113 East Finchley High Road, N2 8AG. You can talk to the officers you see on patrol about any crime concerns. You can also ring them on 020 7161 9014 or 07887 632767 or email them at East-Finchley.snt@met.police.uk. To report a crime that is taking place, dial 999. To talk to police about a crime that has already happened, dial 101.

The Met needs you

By Janet Maitland

The Metropolitan Police has started a campaign to recruit 400 extra cadet leaders aged 18 to 65 to support a drive to increase its Volunteer Police Cadet (VPC) programme by 4,000 cadets.

The VPC is a uniformed voluntary youth organisation, supported by the Metropolitan Police, which is open to 13 to 18 year olds. The cadets help and assist in the community in a variety of ways, including working with Safer Neighbourhood Teams, taking part in problem solving projects and stewarding at events such as Trooping the Colour and Remembrance Day.

Cadet Leaders, who are also volunteers, support cadets by helping them to develop life skills, including assisting them as they take part in the Duke of Edinburgh's Award and weekend and school holiday camps.

To find out more, go to www.met.police.uk/cadets and for details on how to apply, go to www.metpolicecareers.co.uk/cadets or call 0845 434 9519 for an application form.

Road floods

A burst water main closed a section of the High Road on Friday 17 May causing severe disruption to traffic and diversions for local bus services. The northbound carriageway outside the tube station was shut for several hours while engineers made repairs.

Phone cable chaos

Continued from page 1

Jonathan Maitland, a BT customer living in Long Lane, was without a broadband service for 17 days, during which time his phone line had been reconnected but all his calls wrongly routed to a different number.

"I'm in the middle of trying to sell my flat, so it couldn't have happened at a worse time. BT came to sort out the problem only after I sent emails to all the chief executive officers at BT," he said. "They have given me £34 compensation."

A spokesperson from BT said that although the service was back they were still dealing with residual faults. "Our engineers worked as fast as possible," said the spokesperson. "Attacks on BT's network generate tens of thousands of faults each year."

Mike Walsh, who was without his phone and broadband for seven days, was not happy with the £5.50 in compensation his provider TalkTalk offered him, especially as he had to contact them to make a claim.

"I find it incredible that TalkTalk does not automatically credit customers for total loss of service. As the network provider, they should have insurance in place to cover compensation payouts in these circumstances," said Mr. Walsh. THE ARCHER contacted TalkTalk but no one was available for comment.

Call Crimestoppers

BT has a partnership with Crimestoppers, which offers up to £1,000 reward for information leading to arrests and subsequent convictions. People can call anonymously and free on 0800 555 111.

ROBIN KIASHEK

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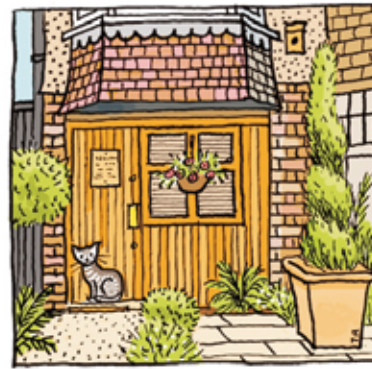
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Planning Applications

Barnet Council

38A Church Lane, N2

Extension to time limit for implementing planning permission F/00517/10, granted 9/4/2010, for first floor roof terrace to rear. This involves installation of privacy screening, and replacement of first-floor window with door and access steps.

33 Edmunds Walk, N2

Loft conversion, including three roof lights. Repositioning of first-floor rear access door. Internalising of external stair landing.

76 & 78 Hamilton Road, N2

Single-storey rear and side extension to both properties.

11-59 High Road, N2 (McDonald's Restaurants Ltd)

Replacing one double-sided sign on existing internally illuminated freestanding totem sign.

Haringey Council

8 Shakespeare Gardens, N2

Single-storey flat-roofed rear extension.

40 Springcroft Avenue, N2

Single-storey rear/side extension.

Piano Lessons

Jazz, blues, classical, rock

Also theory, keyboard harmony, improvisation, composition, arranging, song-writing, GCSE & A level music

James Drew-Edwards LTCL GTCL PGCE (music), CRB checked

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