

A community newspaper for East Finchley run entirely by volunteers.

Tesco: Sorry

By Daphne Chamberlain

Tesco have apologised to Strawberry Vale residents for a shopping mix-up at the Jubilee weekend. They have also agreed to partially resume home delivery to the estate.

Strawberry Vale Jubilee met by very helpful staff, celebrations had arranged to

Organisers of the on the first day they were who helped them choose

The Tesco store in Colney Hatch Lane. Photo by Toni Morgan

visit the Colney Hatch store on two consecutive days to select party provisions. Mrs Pat Dean, one of the organisers, told THE ARCHER that

the frozen food. This was put aside for them, and the following day they returned to buy fresh produce. In total, they spent £700.



Not a lot of help

Then, said Mrs Dean, "We were suddenly told, in front of the other customers, that Tesco would not deliver to Strawberry Vale. In the end they did agree to deliver, and we were given a probable time of 9pm. It actually arrived at nearly midnight, in four minicabs with a security guard in each one. Some of the frozen food was defrosting and some of the fresh food was spoiled."

Service restored

When THE ARCHER contacted Tesco, we were told that the store accepted that the incident did not meet their normal level of service. They apologised through this newspaper, and offered to reimburse Strawberry Vale for damaged food.

Tesco also told us that they would now make home deliveries to the estate between 2 and 5pm. They said that they had previously stopped all deliveries because of some incidents in the past. Pat Dean welcomed this, saying that other stores - including Waitrose, John Lewis and Iceland - deliver regularly to the estate.

'We have a lovely community here now," she said. "A lot of good things are happening at Strawberry Vale."

See the centre pages for photos of this year's **Community Festval**



Golden Years

Despite the set-backs, residents of Strawberry Vale celebrated the Queen's Golden Jubilee in style. See page 4 for the full report.

No Drama at Tally-Ho?

THE ARCHER has heard reports that the development plans for the arts centre named Arts Depot have been radically altered.

The site is currently under construction on the old cinema site, and the previous location of the North Finchley market.

It was to include a theatre, galleries and other arts facilities, as well as private residences and underground parking.

It now appears that th plans for the theatre have been dropped, and it is unclear as to what the future of the development is regarding arts facilities. THE ARCHER is looking into this matter now, and invites any reader with information that will help to clarify the situation to get in touch.



Hotblack Dixon & Co. **Estate Agents**

Our success rate in N2 is very high indeed, obviously in Hampstead Garden Suburb but also in East Finchley. We have often obtained better prices from our base in the Suburb, so Please call us for a free valuation or try us if you are on a multiple agency basis 17 Market Place, Hampstead Garden Suburb London NW11 6JY 020 8458 8411



• Visit your community newspaper on-line at http://www.the-archer.co.uk